Ionel-Aurelian Bitmalai

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EDUCATION

Faculty of Automatic Control & Computer Science, UPB　　　　　Bucharest, Romania
Bachelor of Science in Systems Engineering　　　　　*Sep. 2017 – Jul 2021*

EXPERIENCE

DevOps Engineer　　　　　June 2023 – Present
Raiffeisen Bank　　　　　*Bucharest, Romania*

- Responsible of maintaining functional our BPM applications and our multichannel communication project.(SMS/Email/Notification/Letters)
- Maintaining, updating our infrastructure, applications or platforms, onboarding multiple applications to Openshift/EKS
- Investigate and resolve incidents related to multiple applications.
- Provide deployment support on lower environments.
- Keeping a communication with multiple departments and teams in order to reduce our vulnerabilities, to improve our CI/CD and to maintain our team spirit alive.
- Technical instruments: AWS, Openshift, ELK, Databases, Appian, Jenkins, Ansible, Kafka

Associate Technical Engineer　　　　　April 2021 – June 2023
Finastra　　　　　*Bucharest, Romania*

- Respond to customer requests, whether they are reported issues, questions or assistance requests, helping them to be able to utilize the product properly as per their needs.
- Validate defects thoroughly by ensuring that the described scenarios are fixed.
- Solve critical cases from customers, write case scenarios. Write SQL queries in order to fix their issue, or their request.
- Working on internal VMs to test user stories on different versions of the application.
- Keeping a communication with the Development team for better results.
- Technical instruments: Confluence, Jira, MySQL, Java, IBM MQ, JBoss, Dedicated platform.

TECHNICAL SKILLS

Tools: AWS, Openshift, Jenkins, Ansible, ELK, Kafka, Appian, DBeaver, Linux, Python, Bash, Zenhub, Git/Github, IntelliJ, Agile(Scrum/Kanban), Postman/Insomnia, DevOps Portal.

SOFT SKILLS

Languages: Romanian(Native), English(Advanced)
Interpersonal Skills: Problem Solving, Critical Thinking, Teamwork, Creativity Skills, Analytical Skills, Team Motivation, Mentoring Skills.

OBJECTIVES

Small term:
Obtaining AWS Cloud Practitionar and AWS SysOps Administrator certificates - in progress
Long term:
Obtaining AWS DevOps Engineer and AWS Security Speciality certificates

OTHER DETAILS

Participant: BESTEM'20(Ubisoft Hackathon) - Developed a card game with a given theme based on their character assets.
Volunteer: Member of the fundraising department within the faculty student association
US Visa: Visa B-1/B-2 holder, open to B2B contract worldwide.